BGL Subprocessors

BGL has contracted the following third-party sub-processors to assist in providing services to You, which may include handling personal data.

We have provided information about who these sub-processors are, the services they offer, and the country in which the data is processed

Subprocessor	Service Provided	Processing Country
Amazon Web Services	Cloud infrastructure service provider	Australia - AU and NZ customers Singapore - SG and HK customers United Kingdom - UK and EU customers
Ask Nicely	Customer experience	Australia
Atlassian	Team collaboration software	Australia
CookieYes	Cookie consent solution	United States
Dialpad	Telephony infrastructure	United States
FrankieOne	KYC/AML identity processor	Australia
Incode	KYC/AML identity processor	United States
Google Cloud	Analytics	United States
Google Cloud Platform	Cloud backup provider	Australia
Google Workspaces	Productivity and collaboration	United States
Hibob	Human Resources Management	Ireland
CultureAmp	Human Resources Management	European-based employees including UK - Ireland and Germany

Subprocessor	Service Provided	Processing Country
		Australian and other countries- Australia
Hotjar	UX analytics	United States
Monday.com	Team collaboration software	United States
Mouseflow	UX analytics	United States
OpenAI	Artificial Intelligence	United States
Optinmonster	Marketing tool	United States
Slack	Inter-team communication	United States
Sprout Social	Social media management	United States
Stripe	Online payment processing	United States
Sugar Market	Marketing distribution	United States
Stonly	Customer service knowledge base automation	France
Twilio	Telephony infrastructure	United States
Zendesk	Customer relations management service platform	Australia, Europe and United States